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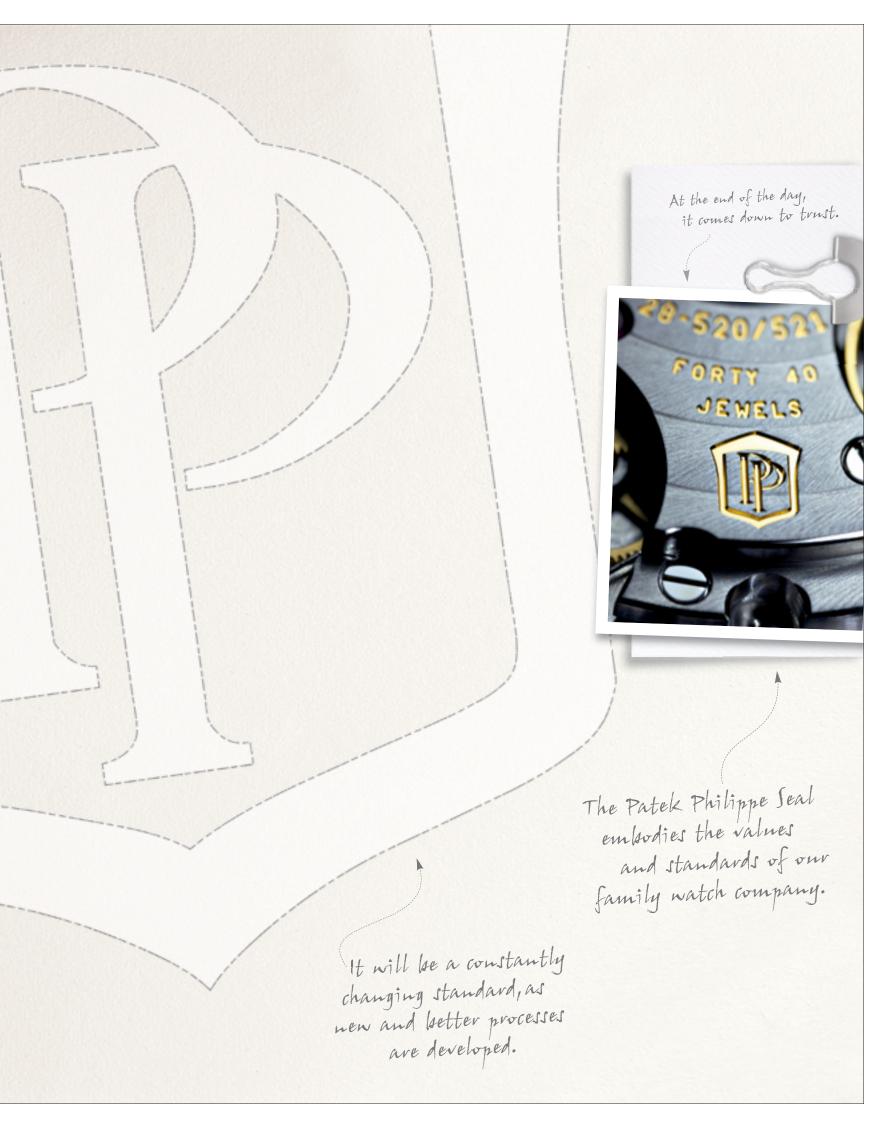
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presents

## PATEK PHIILIPPE

A QUALITY SEAL







the very essence and distinctiveness of Patek Philippe: a level of perfection that far transcends what external statutes and official standards prescribe. After all, true passion can only come from within."

If the company making this statement were Hyundai, it might be met with great skepticism, but because Patek Philippe is generally regarded as the gold standard when it comes to quality in watchmaking, the Patek Philippe Seal has been met with a high level of acceptance. "The scope of the Geneva Seal was limited, and there are more seals out there, and Patek needed to do something to show the distinctiveness of our timepieces," says Larry Pettinelli, president, Patek Philippe NA.

"At the end of the day, it comes down to trust," he continues. "If you trusted Patek before to do the right thing, there is now even more reason to trust Patek. The product won't be made any differently; we are just defining

The Annual Calendar Chronograph in rose gold, bearing the Patek Philippe Seal

it now, for ourselves and for our customers." Unlike the Geneva Seal, which is primarily a finishing standard, and the COSC certification, which focuses on precision, the Patek Philippe Seal is designed to cover the entire watch. The new seal "defines all competencies and features of relevance to the manufacture, precision and lifelong maintenance of a Patek Philippe timepiece," according to Patek's materials.

Although Patek Philippe developed the seal, the company has set up an organization that will hold the manufacture accountable for any deviation from the standard. In fact, there are a legislative body and an executive body that operate independently from one another, supervising the Patek Philippe Seal.

## President, Philippe Stern, and vice president, Thierry Stern

The Comité du Poinçon Patek Philippe is the legislative entity, which defines the qualifications for the Patek Philippe Seal and continuously adjusts the regulations to accommodate relevant developments. The Comité du Poinçon Patek Philippe consists of two subcommittees: the Comité Technique (for technical issues) and the Comité Esthétique (for aesthetic issues). These two subcommittees monitor all work processes continuously, to ensure compliance. The president, Philippe Stern, and vice president, Thierry Stern, of the manufacture are the Garants du Poinçon Patek Philippe—guardians of the Patek Philippe Seal.

"I clearly understand why they didn't want external people involved, being an independent—if we give someone access to all the information on how we make our product (ten thick volumes outlining every process in the production of every model), they would know everything. It would be too dangerous," notes Pettinelli.

"I don't know how interested our consumers will be in the Patek Philippe Seal," he adds. "We are sending booklets and bullet points to our retailers and incorporating the information into the training for the sales staff, so they are ready to answer any questions. We are running national and international ads. We are putting some money behind this campaign to explain what we are doing and who we are, which is also brand building."

The Patek Philippe Seal will be a constantly changing standard, as new and better processes are developed. "[The elder] Mr. Stern wanted a standard that would certify the entire watch, and he wanted to make sure it could evolve (the last change to the Geneva Seal was in 1957). If there is a better way, he wants to be able to write it in," Pettinelli says. "He isn't establishing the new seal to gain more credibility. It's just a way to formalize what we have been doing all along. We wanted to put in writing how we do it—precision, finishing, everything, including service."

It would be easy for an industry leader such as Patek Philippe to get complacent about what it does and even to stagnate, but to this company's credit, it is continually looking to improve. The Patek Philippe Seal codifies this incessant desire.

By Keith W. Strandberg, international editor. For more information, visit patek.com or telephone 212.218.1240.